

MARK J. KEPPLER

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NEUTRAL EXPERIENCE

- 1998 - Present Mediator
Private practice, as well as U.S. Equal Employment Opportunity Commission's Alternative Dispute Resolution Program and the mediation panels for the Fresno, Tulare and Kings Superior Courts. Five-year settlement rate over 90%. Over 1,000 cases mediated.
- 1989 - Present Arbitrator
Federal Mediation and Conciliation Service, and California State Mediation and Conciliation Service Labor-Management Arbitration Panels. Member of several permanent labor-management arbitration panels, including U.S. Customs and Border Protection and NTEU – San Diego (California), Laredo (Southwest Texas) & El Paso (West Texas and N.M.) Offices of Field Operations. Over 50 written decisions.
- Parties Included: AFGE, AFSCME, Ace Hardware, Albertsons, American Automobile Association Anheuser-Busch, ATU, Big Bear Supermarkets, Biltmore, California Teachers Association, California PUC, Canandaigua Wine, Centrex Homes, Chevron, California Department of Water Resources, Cities of Carson City, Fresno, Las Vegas, Lodi, Paso Robles, Sacramento, Rapid City and Reno, Coca Cola, Counties of Clark, Contra Costa, Fresno, Hawaii, Kings, Madera, Maui, Merced, Monterey, Santa Clara, Stanislaus, Washoe, Dole, Foster Farms, Fresno Area Express, Home Depot, Hughes Family Markets, IAM, IBEW, IUOE, Johns Manville, K-Mart, Loomis-Fargo, Lucky Stores, Marriott, McDonalds, Menards, Nextlink (X/O) Communications, NTEU, Oberti Olive Company, OCAWIU, Oregon Convention Center, Port of Seattle, Ralph's Grocery Stores, Safeway, Santa Clara Valley Transportation Authority, SEIU, Sprint, School Districts in Clovis, Fresno, Porterville, Stanford University, Turlock County, Washoe County, State Attorney General Offices in Arizona, California, Colorado, Hawaii, Nebraska, Nevada, and Washington, Teamsters, Texas Tech University, Universities of Arizona, Guam, Hawaii, Nebraska, Nevada and Western Oregon, Tri-Valley Citrus, UFCW, UNOCAL, Upright, UPS, U.S. Department of Defense, Walgreens and Wal-Mart.

OTHER RELEVANT EXPERIENCE

- 1987 – 2023 Professor of Business (Emeritus)
Craig School of Business, California State University, Fresno. Areas of specialization are labor and employment law, dispute resolution, industrial relations, human resource management and business ethics.

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2004 – 2023 Executive Director
Maddy Institute of Public Affairs, California State University, Fresno.
Responsible for four-university (UC Merced, and California State University campuses at Fresno, Bakersfield and Stanislaus) non-partisan public affairs institute. Activities included increasing citizen involvement, improving governmental leadership and providing policy analysis.

1998 – 2003 Director of Graduate Programs (MBA Director)
Craig School of Business, California State University, Fresno.

1984 – 1987 Attorney
Shipman & Goodwin, Hartford, CT.

1981 Labor Relations Specialist
U.S. Department of Labor, Washington D.C.

EDUCATION

1984 J.D. – University of Wisconsin

1981 M.S. – University of Wisconsin
Major: Industrial Relations
Concentration: Collective Bargaining

1979 B.S. – State University of New York
Major: Business Administration
Minor: Economics

AFFILIATIONS

Federal Mediation and Conciliation Service
California State Mediation and Conciliation Service
U.S. EEOC Alternative Dispute Resolution Program
Association for Conflict Resolution
American Bar Association (Labor and Employment Law, ADR Sections)
Connecticut and Wisconsin Bars (Inactive)
Labor and Employment Relations Association